

**Customer no. (from your stand confirmation)**

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**Name of trade fair**
**/2008**
**Hall / Aisle / Stand no.**

Company	Department / contact
Full address, postal code, town, country	
Tel., fax	e-mail

**A** In accordance with the technical guidelines of this documentation, we hereby order stand cleaning services during the event for the prices listed below. (The total cost will be calculated based on the gross stand space).

**1 Cleaning before the event opens**  
 is hourly wage 19.57 EUR   
 On Saturdays from 5.00 to 22.00 hrs. 23.88 EUR  
 During the night from 22.00 hrs to 5.00 hrs as well as on Sundays and public holidays 36.20 EUR

**2 Daily service**  
 on hourly wage basis for  
 Cleaning 19.57 EUR   
 Kitchen help and similar 19.57 EUR   
 On Saturdays from 5.00 to 22.00 hrs. 23.88 EUR  
 During the night from 22.00 hrs to 5.00 hrs as well as on Sundays and public holidays 36.20 EUR

**3 Glass-washing**  
 on hourly wage basis for 27.62 EUR   
 On Saturdays from 5.00 to 22.00 hrs. 33.70 EUR  
 During the night from 22.00 hrs to 5.00 hrs as well as on Sundays and public holidays 51.10 EUR

**4 Daily stand cleaning service during the event**

**4.1** Dusting the floor and the furnishings; emptying the waste bins, ash trays and waste paper baskets into refuse containers or sacks to be provided by the exhibitor. Exhibits are excluded from the daily stand cleaning service, unless agreed otherwise. A surcharge of 25% is payable for the cleaning of hard floor surfaces.

up to 30 m <sup>2</sup>	per day/m <sup>2</sup> 0.52 EUR	<input type="checkbox"/>
31–80 m <sup>2</sup>	per day/m <sup>2</sup> 0.46 EUR	<input type="checkbox"/>
81–200 m <sup>2</sup>	per day/m <sup>2</sup> 0.38 EUR	<input type="checkbox"/>
over 200 m <sup>2</sup>	per day/m <sup>2</sup> 0.34 EUR	<input type="checkbox"/>

**4.2** Special floor surfaces (burl, foil coverings etc.) subject to special agreement.

<b>4.3</b> Refuse sacks, 70 l	Paper, cardboard	4.50 EUR	units
	Films, cans	4.50 EUR	units
	Glass	4.50 EUR	units
	Other waste	6.00 EUR	units
from			

**5 Shampooing of textile coverings**

up to 30 m <sup>2</sup>	per m <sup>2</sup> 3.55 EUR	<input type="checkbox"/>
31–50 m <sup>2</sup>	per m <sup>2</sup> 2.84 EUR	<input type="checkbox"/>
Over 51 m <sup>2</sup> subject to special agreement		<input type="checkbox"/>

**B We have special requests and kindly ask that you contact the authorised representative at our company.**

Mr./Ms. \_\_\_\_\_  
 on \_\_\_\_\_ a.m./p.m. at the stand.

**Person responsible**

During erection and dismantling \_\_\_\_\_  
 Tel./Fax: \_\_\_\_\_  
 During the event \_\_\_\_\_  
 Tel./Fax: \_\_\_\_\_

In the case of complaints we will inform Koelnmesse Service GmbH within 24 hours.

All the prices listed are net prices. VAT is charged on all products and services subject to this tax at the rate valid at the time of invoicing.

Koelnmesse Service GmbH has the right to contract a company to carry out the service ordered. This company will operate in the name of and on behalf of Koelnmesse Service GmbH.

Please note the General Terms and Conditions — Special Section — on the reverse.

By signing this form, we hereby declare that we accept as binding the General Terms and Conditions of Koelnmesse Service GmbH and – subordinate and supplemental to them – those of the respective contracting company. These terms and conditions can be requested from Koelnmesse Service GmbH by calling +49 221 821-3998. The General Terms and Conditions of Koelnmesse Service GmbH can also be downloaded from [www.koelnmesse-service.de](http://www.koelnmesse-service.de).

Place of performance and jurisdiction is Cologne.

Date, legally binding signature and company stamp

**General Terms and Conditions  
– Special Section –  
for stand cleaning services,  
in accordance with order form T.05**

**§ 1 Services conducted by Kms**

Kms offers a stand cleaning service on its own account.

Kms commissions a cleaning company to clean the stand in the name of Kms.

The exhibitor is required to confirm the performance of service in writing to the cleaning company (proof of performance).

**§ 2 Acceptance and guarantee**

The cleaning service is considered to be properly performed and accepted if the exhibitor does not immediately — at the latest when occupying the stand — submit a written complaint. The complaint must exactly describe the time, location, type and extent of the deficiency.

If the exhibitor makes a justified complaint concerning the service stipulated in the contract, Kms or the cleaning company commissioned by Kms is obliged to rectify the situation.

No guarantee is provided for deficiencies or damage that are due to the exhibitor withholding important information from Kms concerning the type and properties of the surfaces and objects to be cleaned. The same applies if the exhibitor does not make adequate provision for access to the surfaces to be cleaned.

If the deficiency cannot be rectified, or if a further rectification attempt is not reasonable for the exhibitor, the exhibitor can, instead of having the fault rectified, demand a reduction in the fee or cancel the contract. The exhibitor is not entitled to cancel the contract if the contract infringement is only slight, in particular in the case of minor deficiencies.

**§ 3 Billing**

Kms draws up the account for the exhibitor in accordance with the signed proof of performance of the cleaning company.

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